



DRESS CODE

After 7:00PM the following dress standards must be met.

Smart casual dress must be adhered to at the manager's discretion. These standards may include:

Guys

- Jeans or better
- T-shirts or better
- No hats
- Enclosed shoes
- No work boots
- No torn, soiled or work clothes
- No gang or alcohol insignia
- No runners (gym wear)/skate shoes
- No fight brands
- No hats or beanies

Girls

- No thongs
- No track pants or sweat wear
- No torn, soiled or work clothes
- No gang or alcohol insignia

HOUSE POLICY

Identification Requirements

To enhance security and patron safety you may be photographed and have your photo ID scanned at The Blue Flamingo.

We only accept the following forms of identification for proof that you are over 18 years of age:

1. A current Australian driver's licence with a photograph;
2. A current passport;
3. A current Australian learner's driver permit with photograph;
4. WA Proof of Age Card (note new cards will not be issued after 1/1/2015);
5. Proof of Age card or equivalent issued in an Australian state or territory;
6. A current WA Photo Card;
7. A current NSW Photo Card;
8. A Photo Card issued by any Australian state or Territory similar to the NSW/WA Photo Card.

(If these are deemed unreliable by our staff, you will need to produce a second form of ID.)

Conditions of Entry

- Must abide by The Blue Flamingo's dress code;
- Bag checks may occur upon entry;
- All patrons must have ID scanned upon entry to enhance security and customer safety

For the Comfort of our patrons refusal of entry will occur if:

- Persons appear to be showing signs of intoxication;
- Persons are behaving in an offensive manor;
- Persons not meeting dress code;
- Management are lead to believe patrons are known to be quarrelsome;
- Persons are known to be associated with unlawful gangs or drug dealers.

The Blue Flamingo is an active member of the Vincent Liquor Accord. Please abide by the above guidelines to allow all patrons to enjoy their experience at the venue. These guidelines will be enforced by Venue management and Security, all entries are at their discretion

CODE OF CONDUCT

Responsible Service Practices

All Blue Flamingo staff are trained in the practices of responsible service of alcohol and as a patron the decisions made by staff are final.

Controlling Intoxicated Persons

Management abides with the Liquor Act to ensure that intoxicated persons shall not be allowed to be served alcohol or remain on the premises. Any person caught supplying alcohol to an intoxicated person will be removed from the premises by security or management.

Juveniles

Persons under the age of 18 years shall not be permitted on these premises at any time. All persons entering these premises must be able to produce on demand one form of photographic identification (please check our house policy for accepted identification), and one other form of ID if asked.

Complaints from Customers or Residents

Management can be contacted to listen to complaints. If after meeting, a resolution cannot be obtained the complainant is welcome to lodge a formal complaint with the Department of Racing, Gaming and Liquor.

Patron Care

In keeping with the obligations of responsible service practices, management encourages the consumption of food, non-alcoholic beverages or a free call for a taxi. The Blue Flamingo strives to provide a friendly atmosphere, with zero tolerance for disorderly behaviour. All staff on these premises have received either formal qualifications or in-house training to this effect.

Respect to Neighbours

Please be aware that The Blue Flamingo is located in a residential area and that excessive noise from exiting patrons has an adverse effect on our relationship with these neighbours. Please leave quietly and in a respectable manner.

